

CERTIFIED ISO 9001:2008 INTERNAL QUALITY AUDITOR WORKSHOP

Conducted by Maruthi Quality Management Services Pvt. Ltd.

| Venue | Dates | Timing |
|--|--|---|
| Hotel Ramada (Indian Express Circle), Shivajinagar, Bangalore | 5th and 6th July 2010 (2 day programme) | 9:30 am to 5:30 pm (includes breaks) |
| Course Fee | TOPICS & COVERAGE | |
| Rs.5000 (regn. before 30-June) | Day 1 | |
| Rs.5500 (10% less for groups) | Introductions & context setting | ➤ Standard Purport |
| Includes material, lunch & tea | Overview of ISO 9001: 2008 | ➤ Excellence mapping |
| Faculty | Quality Management System | ➤ Sr. Mgmt Role (Clause 1 to 5) |
| Radharamanan (Rad) Hariharan | Product Realization | ➤ Outsourcing (Clause 7) |
| 16 yrs experience, Engineer | Resource Management | ➤ HR & Enablers (Clause 6) |
| EFQM Assessor, CMMI expert | Meas. Analysis & Improvement | ➤ Metrics, CAPA (Clause 8) |
| Lead auditor ISO 9001 & 27001 | Day 2 | |
| 6 sigma Black Belt | ISO 9001:2008 requirements | ➤ Auditor and the fire triangle |
| Registration | Internal Audit Process | ➤ Overview of typical steps |
| Call: +91 98866 35753 or mail | Audit Planning and Preparation | ➤ Effective techniques & trails |
| events@maruthiquality.com | Conducting an Audit | ➤ Objective evidence |
| or send Cheque /DD favouring | Audit Reporting | ➤ Effective NC Reporting |
| Maruthi Quality Management | Closure of Audit Findings | ➤ CAPA effectiveness / re-audit |
| Services Pvt. Ltd | Evaluation of Internal Auditors | ➤ Written test for certification |